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Leading. Vibrant. Global.

Doha Metro – Cross Border Working on a Major Project

Grant Daniel, MICE

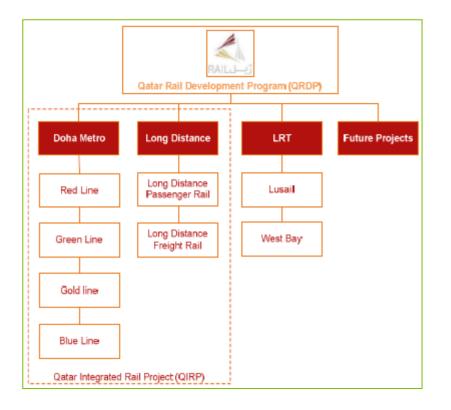
Location



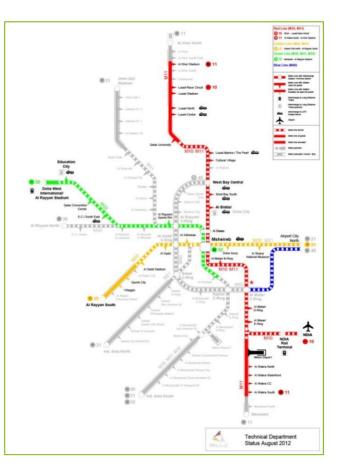
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Head Client - Qatar Railways Company



Qatar Rail Development Program



Doha Metro

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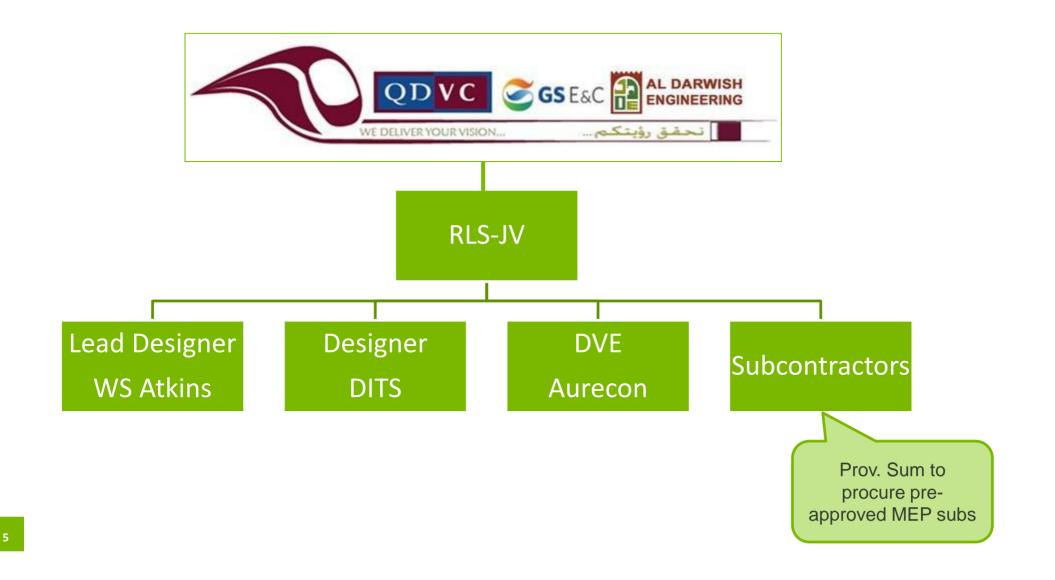
Red Line South Underground – Where?



4

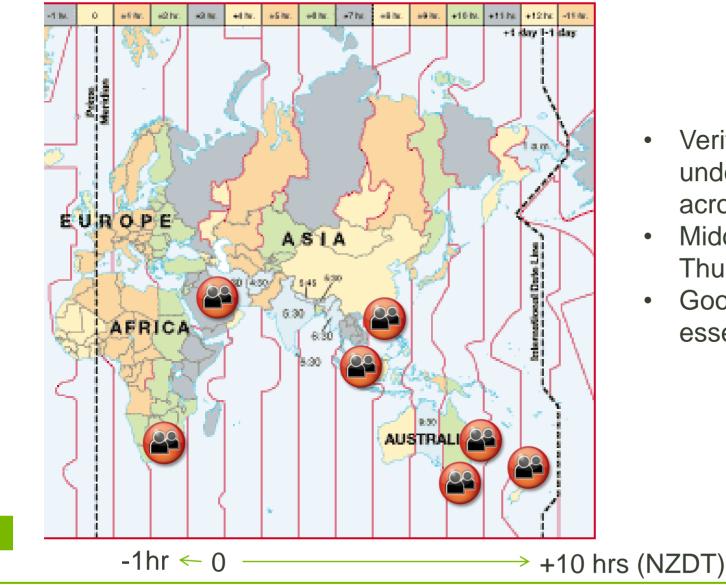
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Red Line South Underground – Who?



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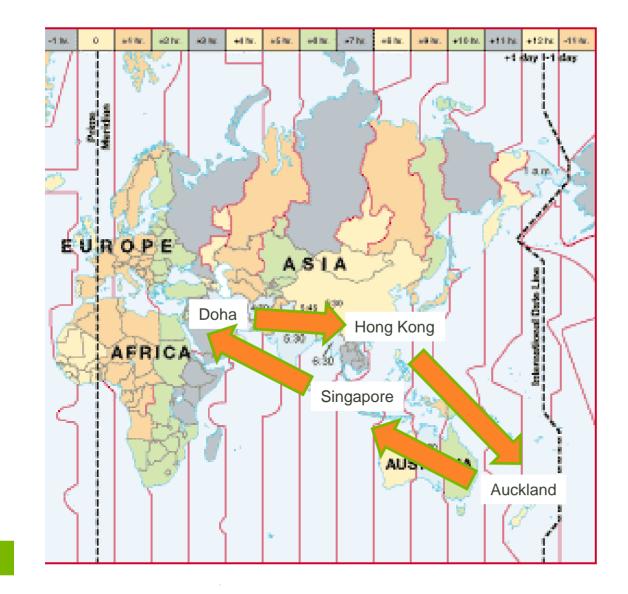
Managing Time



- Verification services undertaken in 7 offices across 11 time zones
- Middle East works Sunday to Thursday
- Good time management is essential!!

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Managing Teams



- Checking leaders' conference in Doha for job/site/team familiarisation
- Weekly conference calls
- Ad hoc discussion (MS Lync)
- Project Leader regular visits to key offices (face to face time)
- Technology enablers:
 - MS Lync
 - Content Server
 - Contractor's EDMS

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Working with People

Nationalities encountered:

- UK
- France
- Germany
- Qatar (not many!)
- Other Mid-East countries Egypt, Syria, UAE, Palestine, Jordan, Lebanon
- India
- Sri Lanka
- Hong Kong
- Singapore
- Australia
- South Africa
- Portugal
- Ireland
- Denmark
- Canada
- One lone Kiwi

Language:

- English is the working language
- Challenges for those using ESL
- Patience, clarity of thinking, speaking and writing
- Confirm and reconfirm
- Never, ever patronise!

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